

Bella Bus Charter Covid Safe Guidelines

This document is effective from 06 Jan 2021.

*Should you have any questions please get in touch with us we are happy to help:
hello@bellabuscharter.com.au*

1. Requirements for our team and customers

- Overall
 - All customers travelling on the bus will be required to advise if they have visited any of the case location sites listed on the Victorian DHHS website.
 - <https://www.dhhs.vic.gov.au/case-locations-and-outbreaks>
 - The confirmation that all customers travelling have not been to a case location site will be the responsibility of the company who has booked the charter.
 - Bella Bus Charter must receive in writing confirmation that no customer has been present at any case location site listed. This verification must not occur more than 48 hours prior to the travel date to ensure it is the most up to date information and within 24 hours of travel.
 - Each customer must read all case location sites listed and confirm yes or no to each site.
 - Any person who has been to a case location site will not be able to travel.
- Covid19 Symptoms
 - The health and wellbeing of all our team and customers is very important to us. If you are experiencing any of the following symptoms please stay at home and follow the latest [DHHS](#) advice.
 - Fever
 - Sore Throat
 - Cough
 - Chills or sweats
 - Shortness of breath
 - Runny Nose
 - Loss of sense of smell or taste
 - Customers who display these symptoms whilst on the bus or during an event will not be able to continue and transportation back to their home at their cost will be arranged.
- Hygiene
 - Face Masks are mandatory whilst travelling on the bus
 - Hand Sanitiser must be used by each customer prior to entering the bus
 - Any bags brought onto the bus will be sprayed with a disinfectant spray
 - Customers must show their face mask prior to entry, if they do not have one, they are for sale at \$5 per 3 ply cotton reusable mask
- Accredited Infection Control
 - The team members have completed an Infection Control course approved by the Australian Government Health Department.
- Cleaning of Bella the Bus
 - Cleaned using hospital grade disinfectant and hot water prior to every tour. The cleaning includes all metal, glass, fabric and floor surfaces. Seats are vacuumed and then wiped over with hot water and disinfectant.
 - High touch areas inside the bus will be wiped with hygiene wipes after each stop
- Contact Tracing
 - It is the responsibility of the company arranging the charter to provide a full list of people travelling including name, phone and email address and to be provide this to Bella Bus Charter if requested.
 - This list must be kept for 28 days after travel.